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We're real people with a real desire to help you succeed. That's true for our software and it's true for our documentation.

Developer Resource Center

The Developer Resource Center (DRC) should be your first stop for support. You're using it now!

The DRC is the repository for all-things DevForce. Code snippets, downloadable samples, brief usage examples, and detailed solution walkthroughs ... you can find them all in the DRC.

Can't find it? Too complex? Need more detail? Please, let us know.

Forums

You may find that your question has already been addressed in our community forums. The forums are actively monitored by our staff as well as by many members of the DevForce community. You can access the forums here.

Social

Follow @IdeaBlade on Twitter and like us on Facebook to get the latest information.

Paid support

If you have an active support subscription, you can also create a unique support case.

When submitting a support case, please try to simplify and isolate your problem as much as possible. If you are submitting a bug report, creating a simple test case using the NorthwindIB database will help us to quickly identify, correct, and test the issue.

IdeaBlade also offers Enterprise Support options as well as a full range of Professional Services to help you build your application. Please contact your sales representative or email info@ideablade.com for more information.

If you have concerns about our support or need immediate assistance and you cannot reach one of our support staff, please call your sales representative.